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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:  
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GENERAL INFORMATION

15. BILLING AND COLLECTIONS: (continued)

15.8.3 Any non-residential customer is eligible for a deferred payment agreement except the following:

15.8.3.1 A customer who owes amounts under a prior deferred payment agreement.

15.8.3.2 A customer who failed to make timely payments under a prior deferred payment agreement in effect during the previous 12 months.

15.8.3.3 A customer that is a publicly held company, or a subsidiary thereof.

15.8.3.4 A seasonal, short term or temporary customer.

15.8.3.5 A gas customer who, during the previous 12 months, had a combined total consumption for all its accounts with the Company in excess of 4,000 Therms.

15.8.3.6 A customer who the Company can demonstrate has the resources to pay the bill, provided that the Company notifies the customer of its reasons and of the customer's right to contest this determination through the Commission's complaint procedures.

15.8.4 The Commission or its authorized designee may order the Company to offer a deferred payment agreement to a customer whom it finds these rules are intended to protect, when an agreement is necessary for a fair and equitable resolution of an individual complaint.

15.8.5 Every offer of a deferred payment agreement shall inform the customer of the availability of a deferred payment agreement for eligible customers, set forth generally the minimum terms to which such customer may be entitled, explain that more generous terms may be possible and specify the telephone number and the times the customer may call the Company to discuss the possibility of entering into a deferred payment agreement.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York