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..TXT: PSC NO: 218 GAS LEAF: 18  
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97  
GENERAL INFORMATION

2. HOW SERVICE MAY BE OBTAINED: (continued)

2.1.4.1.3 When the applicant has not paid the material and installation costs or reasonably assignable costs for permanent service laterals. In hardship cases, the Company shall offer an installment plan agreement, designed for each individual case, subject to interest charges at the rate of interest paid on customer deposits.

2.1.4.1.4 When the applicant has not paid the material and installation costs for a temporary service lateral and main extension as required.

2.1.4.1.5 When the applicant has not conformed to the Company's minimum insulation standards pursuant to Rule 4.10.

2.1.4.2 Company Related Exceptions

2.1.4.2.1 When the Company is prevented by labor strikes or precluded by law.

2.1.4.2.2 When the Company is precluded by consideration of public safety.

2.1.4.2.3 When the Company is precluded by physical impediments including but not limited to the company's inability to gain access to premises in the possession of the applicant or others, adverse weather conditions and incomplete construction of the necessary facilities by the Company. The Company shall make reasonable efforts to eliminate conditions preventing extension of service and shall pursue completion of any facilities it must construct with due diligence.

2.1.5 If the Company fails to initiate service within the time required by Rule 2.1.4, the Company shall pay to the applicant the sum of twenty-five dollars (\$25) per day for each day that service is not supplied unless the Commission finds that the Company had good cause for not initiating service in the required time.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York