

..DID: 1721
..TXT: PSC NO: 90 GAS LEAF: 30
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

E. Termination of Service: (Cont'd)

(2) Notice of Termination - Format: (Cont'd)

- (f) A final notice of termination will not be sent while a complaint is pending before the Company or the PSC for non-payment of the disputed charges or for any other reason that is the subject of the complaint, as provided by Section 8.F. of this Schedule. Nothing in this section bars the Company from sending such notice for non-payment of undisputed charges or for reasons not at issue in the complaint.
- (g) The Company will not terminate service while a complaint is pending before the Company or the PSC and for fifteen (15) calendar days after resolution by the Company or by the PSC or its authorized designee, for non-payment of the disputed charges or for any reason that is the subject of the complaint, as provided by Section 8.F. of this Schedule. Nothing in this section bars the Company from termination for non-payment of undisputed charges or for reasons not at issue in the complaint.
- (h) The Company will not terminate a non-residential service more than sixty (60) calendar days after issuance of the final termination notice, unless it has, during that time, issued a termination reminder notice that states the current arrears due. The Company will not terminate service more than ninety (90) calendar days after issuance of the final termination notice unless it has, during that time, issued a termination reminder notice.

(3) Verification of Delinquent Account Prior to Termination:

The Company will not terminate service for non-payment of bills rendered or for failure to post a required deposit unless:

- (a) it has verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the notice period required by Section 8.E.(l) of this Schedule; and

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)