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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:

STAMPS:

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## **GENERAL INFORMATION**

## 8. BILLING AND COLLECTIONS: (CONT'D)

- 0. Customer Deposits and Refunds: (Cont'd)
  - (7) Deposit Return: (Cont'd)
    - (a) For Non-Residential Customers: (Cont'd)
      - 2. may be credited to the account it secured in the amount of the next projected cycle bill, if applicable; and
      - 3. may be credited to any other account of the Customer not secured by a deposit, in the amount of the arrears on that account.
      - (iii) If a balance remains after the Company has credited the Customer's account(s) in accordance with Section 8.O.(7)(a)(ii) of this Schedule, a refund check shall be issued to the Customer.

Thereafter, the Company may again require a deposit as stated herein for residential customers or in the event of delinquency for a non-residential customer. For non-residential customers delinquency is a late payment on two (2) or more occasions within the previous twelve-month period.

(8) Termination of Service:

A deposit shall not affect any right of the Company to terminate service to a customer.

(9) Residential Customers on Assistance Programs:

The Company will not require any person it knows to be a recipient of public assistance, supplemental security income, or additional state payments to post a security deposit, nor will it require or hold a deposit from any new or current residential customer it knows is sixty-two (62) years of age or older unless such customer has had service terminated by the Company for non-payment of bills within the preceding six (6) months.