

..DID: 1784
..TXT: PSC NO: 90 GAS LEAF: 69
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

Q. Balanced Billing: (Cont'd)

(1) Residential: (Cont'd)

In the event of cancellation of the balanced billing plan or the discontinuance of service, any deficiency will then become due, or if there is an excess, the same will be refunded by the Company.

(2) Non-Residential:

(a) Eligibility:

The Company will offer a balanced billing plan to all non-residential customers except:

- (i) Customers who have less than twelve (12) months of billing history at the premises;
- (ii) seasonal, short-term or temporary customers;

A "short-term or temporary customer" as used here is a customer who requested service for a period of time up to two (2) years.

- (iii) customers who have arrears;
- (iv) interruptible, temperature-controlled, or dual-fuel customers;
- (v) customers who, for any reason, ceased being billed on a previous balanced billing plan before the end of the plan year in the past twenty-four (24) months; or
- (vi) customers whose pattern of consumption is not sufficiently predictable to be estimated on an annual basis with any reasonable degree of certainty.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)