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..TXT: PSC NO: 90 GAS LEAF: 61  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

### GENERAL INFORMATION

#### 8. BILLING AND COLLECTIONS: (CONT'D)

##### 0. Customer Deposits and Refunds: (Cont'd)

##### (2) Deposit Requirements - Non-Residential: (Cont'd)

1. who is delinquent;
  2. whose financial condition is such that it is likely that the Customer may default in the future; provided, however, that the Company must have reliable evidence of such condition, such as reports from accepted financial reporting services, or credit reporting agencies;
  3. who has filed for reorganization or bankruptcy; or
  4. who has been rendered a backbill within the last twelve (12) months for previously unbilled charges for service that came through tampered equipment.
- (b) The Company will offer an existing customer, from whom a deposit is required under Section 8.O.(2)(a)(ii)1. or 8.O.(2)(a)(ii)2. of this Schedule, the opportunity to pay the deposit in three (3) installments, fifty percent (50%) down and two (2) monthly payments of the balance.
- (c) A request for a deposit or deposit increase will be in writing and will advise the Customer:
- (i) why the deposit is being requested;
  - (ii) how the amount of the deposit was calculated;
  - (iii) that the deposit is subject to later upward or downward revision based on the Customer's subsequent billing history;
  - (iv) that the Customer may request that the Company review the account in order to assure that the deposit is not excessive;
  - (v) the circumstances under which the deposit will be refunded;
  - (vi) that the Customer will receive annual notice of the interest credited to the account;
  - (vii) about the available deposit alternatives; and
  - (viii) that for an existing customer from whom the deposit is being requested because of delinquency or financial condition, the deposit may be paid in three (3) installments.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)