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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

J. Meter Reading and Estimated Bills: (Cont'd)

(1) Meter Reading Non-Residential Customers: (Cont'd)

- (d) where the Company did not obtain an actual reading from the meter(s) of a demand account at the time of a regularly scheduled or follow-up reading attempt, the Company will make another reading attempt as soon as possible and within seven (7) calendar days after its last attempt;
- (e) where the Company has billed a customer's account based on the readings of a remote registration device for six (6) consecutive months, the Company will, at the time of every subsequent reading attempt and, until successful, try to gain access to read the meter;
- (f) where the Company has billed a customer's account based on customer readings for six (6) consecutive months, and did not obtain an actual reading at the time of the next regularly scheduled or follow-up reading attempt thereafter, the Company will, within seven (7) calendar days after the last attempt, either make another reading attempt or an appointment with the Customer to read the meter; and
- (g) unless a customer does not have access to the meter or the Customer will be unable to obtain a reliable meter reading, the Company will, at the time of any unsuccessful reading attempt, leave at the premises or mail to the Customer a meter reading card for the non-demand meter.

(2) Estimated Bills:

(a) Meter Registration:

In case any meter should for any reason cease for a period of time to register the full amount of energy supply or the maximum demand of any customer, the amount of the bill of such a customer shall be estimated by the Company from the available data as to the probable consumption and/or demand, and billed accordingly. Bill estimates will be calculated in accordance with a procedure approved by the PSC.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)