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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:

STAMPS:

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GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

G. Deferred Payment Agreement (DPA): (Cont'd)

(2) Non-Residential: (Cont'd)

(b) Eligibility: (Cont'd)

For the purpose of this section, a non-residential "short-term" or "temporary" customer is a customer who requested service for a period of time up to two (2) years.

(ii) The PSC or its authorized designee may order the Company to offer a DPA in accordance with this section to a customer whom it finds this section intended to protect, when a DPA is necessary for a fair and equitable resolution of an individual complaint.

(c) Terms of DPA:

- (i) a DPA will obligate the Customer to make timely payments of all current charges;
- (ii) a DPA offered pursuant to Section 8.G.(2)(a)(i) of this Schedule may require the Customer:
 - to make a downpayment of up to thirty percent (30%) of the arrears on which an
 outstanding termination notice is based, or the cost of twice the Customer's
 average monthly usage, whichever is greater, plus the full amount of any charges
 billed after the issuance of the termination notice which are in arrears at the time
 the DPA is entered into; or
 - 2. in the event a field visit to physically terminate service has been made, to make a downpayment of up to fifty percent (50%) of the arrears on which an outstanding termination notice is based or the cost of four (4) times the Customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the DPA is entered into; and