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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:  
STAMPS:  
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GENERAL INFORMATION

13. METER READING: (continued)

13.4 METER READING AND ESTIMATED BILLS - Non-Residential:

13.4.1 Meter Reading

13.4.1.1 The Company will make a reading attempt to obtain an actual reading for every customer's account, on a regularly scheduled basis as provided for in the tariff.

13.4.1.2 A reading attempt requires that a meter reader visit the premises between 8:00 a.m. and 5:00 p.m. on a business day, and follow any routine access instructions.

13.4.1.3 When circumstances beyond the Company's control prevent the Company from making a regularly scheduled reading attempt and the two previous consecutive cycle bills were not based on an actual reading, the Company will make a second similar follow-up reading attempt as soon as possible within seven calendar days after the scheduled reading date.

13.4.1.4 Customer Readings -- When the company has billed a customer's account based on customer readings for six consecutive months, and did not obtain an actual reading at the time of the next regularly schedule for follow-up reading attempt thereafter, the Company will, within seven calendar days of the last attempt, either make another reading attempt or an appointment with the customer to read the meter.

13.4.1.5 Meter Reading Cards -- Unless the customer does not have access to the meter or the customer is unable to obtain a reliable meter reading, the Company will, at the time of any unsuccessful reading attempt, leave at the premises or mail to the customer, a meter reading card.

13.4.2 Estimated Bills

13.4.2.1 The Company may render an estimated bill for a regular cycle billing period only when:

Issued By: Albert J. Budney, Jr., President, Syracuse, New York