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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 83 Effective 11/25/1998
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GENERAL INFORMATION

15. BILLING AND COLLECTIONS: (continued)

15.7.6.3 (continued)

e. Requires that when the budget payment amount is revised, the customer be provided with a general description of such revision calculation, and a Company telephone number to call for a more detailed explanation of the revision, and

f. Limits enrollment to the plan to a time of year when the customer will not be subject to undue disadvantage.

15.7.6.4 Budget bills are due and payable. Full payment must be received on or before the date shown on the bill to avoid a late payment charge of one and one-half percent (1 1/2%) pursuant to Rule 15.2. If customer fails to pay the monthly Budget Amount or upon discontinuance of service, the Monthly Budget Payment Plan will be cancelled and any deficiency shall be due and payable at once, including any late payment charges assessed. Any overpayment shall be credited to the customer's account. The customer can cancel the plan at any time effective with his next regularly scheduled billing.

15.7.6.5 Removal from Budget Plan

a. A customer may request that the Company remove the customer from the budget plan and reinstate billing at any time, in which case the Company may immediately render a final budget settlement bill, and shall do so no later than by the time of the next cycle bill that is rendered more than 10 business days after the request.

b. The Company may remove a customer from the budget plan if the customer becomes ineligible under Rule 15.7.6.2 of this section.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York