

..DID: 1212  
..TXT: PSC NO: 89 GAS LEAF: 68  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED by Supplement 1 effective 01/01/00  
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

### GENERAL INFORMATION

#### 26. RECONNECTION OF NON-RESIDENTIAL SERVICE: (CONT'D)

##### A. Obligation to Reconnect: (Cont'd)

- (b) The signing of a deferred payment agreement in accordance with Section 34.B. for the amounts set forth in Section 26.A.(1)(a), and the receipt of a downpayment, if required under the agreement.
- (2) The Company shall reconnect service that has been terminated solely for failure to provide access within twenty-four (24) hours of the Customer's request for reconnection, provided the Customer has allowed access and has made a reasonable arrangement for future access.
- (3) The Company shall reconnect service that has been terminated solely for a violation of the tariff within twenty-four (24) hours of a customer's request for reconnection and, at the option of the Company, either receipt by the Company of adequate notice and documentation, or a field verification by the Company, that the violation has been corrected; provided, however, that the field verification, if required, shall be arranged within two (2) business days of the customer's request or such later time as may be specified by the Customer.
- (4) The Company shall reconnect service that has been terminated for two (2) or more independent reasons when the Customer has requested reconnection and has satisfied all conditions for reconnection. The reconnection shall be accomplished within the time period applicable to the last condition satisfied under Sections 26.A.(1), (2) or (3).
- (5) The Company shall reconnect service that has been terminated within twenty-four (24) hours after the direction of the PSC or its designee, which direction may occur only where the termination was in error, or the Customer has filed a complaint with the PSC and has either paid in full the undisputed amount established pursuant to 16 NYCRR Part 12.3, or has entered into a deferred payment agreement in accordance with Section 34.B. for such amount and has paid the required downpayment.

##### B. Inability to Reconnect:

Whenever circumstances beyond the Company's control, as set forth in Section 3.B.(1)(a)(i) - (iii), prevent reconnection of service within twenty-four (24) hours of any of the events specified in Sections 26.A.(1) - (5), service shall be reconnected within twenty-four (24) hours after those circumstances cease to exist.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)