

..DID: 1207  
..TXT: PSC NO: 89 GAS LEAF: 77  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED by Supplement 1 effective 01/01/00  
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

### GENERAL INFORMATION

#### 34. DEFERRED PAYMENT AGREEMENT (DPA): (CONT'D)

##### A. Residential Customers: (Cont'd)

###### (4) The Standard Agreement: (Cont'd)

- (b) Monthly installments up to the cost of one-half (1/2) of one month's average use or one-tenth (1/10) of the balance, whichever is greater.

###### (5) Entering the Agreement:

A copy of the written agreement must be signed by the Customer and returned to the Company in order to be valid and enforceable. In the case of customers who are subject to a final notice of termination, the signed agreement must be returned to the Company by the day before the earliest day on which termination may occur in order to avoid termination. If the agreement is not signed and returned as required, the Company will terminate service.

###### (6) Renegotiating Agreements:

If a customer or applicant demonstrates that his or her financial circumstances have changed significantly because of circumstances beyond his or her control, the Company will amend the terms of the agreement to reflect such changes.

###### (7) Broken Agreements:

If a customer fails to make timely payment of installments in accordance with a payment agreement, the Company will send a reminder notice before sending a final notice of termination. If a customer fails to pay an installment by the twentieth (20th) day after payment was due and has not negotiated a new agreement, the Company will demand full payment and send a final notice of termination in accordance with 16 NYCRR Parts 11.4 and 11.10 and Section 22.A. of this Schedule.

##### B. Non-Residential Customers:

###### (1) Company's Obligations:

- (a) The Company shall provide a written notice offering a deferred payment agreement to an eligible non-residential customer at the following times:

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)