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..TXT: PSC NO: 89 GAS LEAF: 51
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

20. METER READING, BILLING, COLLECTION, AND ESTIMATED BILLS: (CONT'D)

H. Backbilling - Non-Residential Customers: (Cont'd)

(2) Limitations on Backbill Rendering: (Cont'd)

- (d) The Company shall not render a backbill for any underbilling when the reason for the underbilling is apparent from the Customer's service application, or could have been revealed in a service application and the Company failed to obtain and retain one.

(3) Limitations on Backbilling Period:

- (a) When the failure to bill at an earlier time was due to utility deficiency, the Company shall not bill a customer for service rendered more than twelve (12) months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the Customer knew or reasonably should have known that the original billing was incorrect.
- (b) The Company shall not bill a customer for service rendered more than twenty-four (24) months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the Customer knew or reasonably should have known that the original billing was incorrect.

I. Balanced Billing:

Residential

Residential customers and customers who are condominium associations or cooperative housing corporations may, by signing an application, be billed monthly in accordance with the following plan:

The Customer's annual billing will be estimated at the applicable unit prices for estimated usage in the next twelve (12) months. Each month for twelve (12) months, commencing with the next monthly billing cycle, the Customer will be billed a "balanced" amount equal to one-twelfth (1/12) of such estimated annual billing.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)