

..DID: 1239
..TXT: PSC NO: 89 GAS LEAF: 49
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

20. METER READING, BILLING, COLLECTION, AND ESTIMATED BILLS: (CONT'D)

G. No Access Procedure - Non-Residential Customers: (Cont'd)

- (c) The third and each successive notice shall advise the access controller of the no access charge that has been added to the access controller's bill and, if the access controller's service can be terminated without obtaining access, shall be accompanied by a final notice of termination for non-access. In any case where the access controller's service cannot be physically terminated without obtaining access, the notice shall advise the access controller that the Company is seeking to obtain a court order to gain access to the Customer's meter.
- (4) The no access charge shall not exceed one hundred dollars (\$100.00).
- (5) No more than one hundred dollars (\$100.00) per building or premises shall be added to any single bill of the access controller even though more than one (1) meter is located there.
- (6) The Company may, at its discretion, suspend temporarily the issuance of no-access notices and/or penalties under this sub-section if the access controller contacts the Company and provides a legitimate reason for postponing the provision of access; provided, however, that such suspension may not exceed ninety (90) calendar days.

H. Backbilling - Non-Residential Customers:

- (1) Notice:
 - (a) Every backbill shall contain a written explanation of the reason for the backbill that shall be sufficiently detailed to apprise the Customer of the circumstances, error or condition that caused the underbilling, and, if the backbill covers more than a 24-month period, a statement setting forth the reason(s) the Company did not limit the backbill under Section 20.H.(3).
 - (b) Every backbill shall contain or be accompanied by all required information applicable under 16 NYCRR 13.11 - Contents of Bill.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)