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GENERAL INFORMATION

20. METER READING, BILLING, COLLECTION, AND ESTIMATED BILLS:

A. Meter Reading and Billing:

- (1) For a billing period a month as defined in the respective service classifications is any period consisting of not less than twenty-seven (27) days nor more than thirty-three (33) consecutive days, and a bill for any shorter or longer period will be prorated on the basis of a 30-day billing period except as hereinafter provided. However, when a customer discontinues service before the expiration of one month, no proration under the price will be made.
- (2) The properly authorized agents of the Company, shall, at all reasonable hours, have free access to the Customer's premises for the purposes of examining, repairing, testing or removing the meter or other property or material belonging to the Company.

(3) Interim Estimated Billing:

At its option, the Company will read meters and render bills monthly or bi-monthly, but ordinarily it will read meters of domestic and commercial customers once every two (2) months. Where meters are scheduled to be read bi-monthly, the Company may render an interim estimated bill, based on the best information available (approximately thirty (30) days) of the bi-monthly period using the following method:

Consumption for the first month of each bi-monthly meter reading period shall be determined by estimation on the basis of the Customer's previous usage, adjusted for weather conditions. Consumption for the second month of each bi-monthly meter reading period shall be determined by subtracting the first month's estimated consumption from the total actual consumption for the bi-monthly period as shown by the meter. The bill for each month shall be the result of applying to the consumption, determined as aforesaid, the applicable prices and charges contained in this Schedule.

On request, the Company will furnish postcards (as specified in Section 20.A.(4) of this Schedule for customers to report their meter readings for the intervening months and bills will be rendered based on the usage reported.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)