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COMPANY: NEW YORK WATER SERVICE CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/06/98 SUPERSEDING REVISION:
STAMPS:
Effective date postponed to 04/01/99. See Supplement No. 2, 1
RECEIVED: 08/27/98 STATUS: Effective EFFECTIVE: 04/01/99

DEFINITIONS

16.) Disabled Person:

A person with a physical, mental or medical impairment resulting from anatomical, physiological or neurological conditions which prevents the exercise of a normal bodily function or is demonstrable by medically accepted clinical or laboratory diagnostic techniques, as defined In the Human Rights Act.

A person who is unable because of mental or physical problems to manage his or her own resources or to protect himself or herself from neglect or hazardous situations without the assistance of others.

17.) Heat-Related Service:

Water service which is necessary for the on-going operation of a customer's primary heating system.

18.) Late Payment:

A payment made more than twenty (20) calendar days after the date payment was due.

19.) Multiple Dwelling:

A dwelling designed to be occupied by three (3) or more families living independently of each other.

20.) Residential Customer:

Any person who is supplied with water by the Company at a premises where such service is used primarily for his or her residential purposes.

21.) Seasonal, Short-Term or Temporary Customer:

A customer who receives service periodically each year intermittently during the year or for a period of up to one year.

22.) Tampered Equipment:

Any service-related equipment that has been subjected to unauthorized interference that has changed or inhibited the accurate measurement of water consumption or that has been connected without authorization after a utility has physically disconnected service.

23.) Two Family Dwelling:

A building designed to be occupied exclusively by two families living independently of each other, where Water Service is not billed separately for each unit.

Issued by: Vincent Bohn, Vice President-Utilities, New York, NY