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### GENERAL INFORMATION

the meter, if necessary replacing it with another meter and the costs shall be paid by the customer. The Company recommends the customer install, at the customer's expense, suitable equipment properly located to prevent backflow of hot water which may cause damage to the meter, or other damage to the customer's plumbing.

5. The Company reserves the right to remove and test any meter at any time and to substitute another meter in its place. In case of a disputed account involving the question as to the accuracy of the meter, such meter will be tested without charge by the Company upon the request of the customer. The fee for a meter test requested by the customer within a twelve (12) month period of the last test of such meter shall be \$17.50 for meters 2" and smaller and \$50.00 for larger meters, payable in advance of the test. In the event that the meter so tested is found to have an error in registration to the prejudice of the customer in excess of four percent (4%) at any rate of flow within the normal test flow limits, the fee advanced for testing will be refunded, and prior water bills will be adjusted for over-registration in accordance with the methods as outlined in the applicable Rules and Regulations of the Public Service Commission covering the testing of water meters.

6. Meters larger than 2" in size shall be placed in specially designed settings at or near the property line and will be tested in place at frequent intervals. If the diameter of a meter is 2" or more, no reduction in the size of the meter will be permitted for a period of two years. In addition, any customer having a meter larger than 2" who changes to a smaller meter and then back to a larger meter within a period of one year will be billed for the entire period at the rate applicable to the larger meter.

### CROSS CONNECTION CONTROL:

7. The following provisions are intended to implement the Company's general right to protect its water supply from contamination and more specifically, to implement the cross connection control responsibilities imposed on the Company by the Public Health Law and the State Sanitary Code. A cross connection means a physical connection through which a water supply could be contaminated via the intrusion of a contaminant from the customer's premises as a result of backflow. Backflow is a reversal in the normal or intended flow of water because of a differential in pressure that causes the flow of water into the distribution system from any source other than its intended source.

Issued by: Vincent Bohn, Vice President-Utilities, New York, NY