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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1

INITIAL EFFECTIVE DATE: 12/10/98 SUPERSEDING REVISION: 0

STAMPS: Issued in compliance with commission order in Case 98-G-0845 dated 12/

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GENERAL INFORMATION

17. GLOSSARY: (CONT'D)

Backbill - is that portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to the Customer during a period before the current billing cycle. A bill based on an actual reading rendered after one (1) or more bills based on estimated or customer readings (commonly called a catch-up bill) which exceeds by fifty percent (50%) or more the bill that would have been rendered under the Company's standard estimation program is presumed to be a backbill.

Billing Unit - Shall be in therms. The term billing unit shall be determined by multiplying the Customer's Ccf consumption by the appropriate therm factor.

British Thermal Unit (BTU) - shall mean the amount of heat required to raise the temperature of one (1) pound of water 1° Fahrenheit at 60° Fahrenheit.

Business Day - is any Monday through Friday when the Company's business offices are open.

Cubic Foot (CF):

A. Low Pressure Sales:

For sales from low pressure distribution pipelines, or where a displacement type meter not equipped with pressure gauges, or for which pressures are not recorded or taken, or not having incorporated into it devices to correct to a standard pressure or temperature base, is used, a cubic foot of gas shall be that amount of gas which occupies a volume of one cubic foot at the time metered and under the conditions existing at the customer's meter.

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