

..DID: 2510
..TXT: PSC NO: 90 GAS LEAF: 71.2
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS: Issued in compliance with commission order in case 97-G-2085 dated 02/
RECEIVED: 02/26/98 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

9. SUBMETERING OF GAS SERVICE: (CONT'D)

B. Commercial and Industrial Service: (Cont'd)

(2) Prices:

The submeterer shall commit to charge gas prices which do not exceed those tariffed by the Company for similar service. Submetering which results in higher prices than those tariffed for end-users will result in denial of the application.

(3) Other Customer Protection Issues:

(a) Dispute Resolution:

All applications must provide for an effective and objective dispute resolution process.

(b) Meter Accuracy:

Meter accuracy must be assured. Submeterers must devise and adhere to conditions providing for periodic master meter readings and reconciliation of those readings to the submetered customers' meters.

Meter calibration must be assured. Submeterer must promise to calibrate meters any time they are installed or repaired or on an annual basis if requested by the submetered customer.

Submeterer shall guarantee that only meter models approved by the Company and the PSC shall be installed.

(c) End-User Notification Requirements:

Submeterer shall provide to the Company, on a timely basis, a listing of all submetered customers' names, addresses, phone numbers, and contact names to ensure that the Company can contact submetered customers in the event that the Company terminates service to submeterer. Submeterer shall update such list every time there is a change to any portion of the required information.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)