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COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0
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GENERAL INFORMATION (CONT'D)

6. The Utility shall not be obligated to provide seasonal or short-term service to an applicant who fails to post a lawfully required deposit.
7. The Utility shall be obligated to provide service to any residential applicant who meets the requirements of these residential application procedures within five days of receipt of a completed oral or written application for service or at such later time as specified by the residential applicant except as provided by 16 NYCRR § 11.3.
8. The Utility will not deny an application for service except in a written notice either delivered personally to the applicant or sent to the applicant's current business address or any alternative mailing address provided in the application. The written notice of denial shall: (a) state the reason(s) for denial; (b) specify what must be done to qualify for service; and © advise the applicant of the right to an investigation and review of the denial by the Commission.

B. Application for Service - Non-Residential:

1. These provisions are intended to reflect the requirements of 16 NYCRR § 13.2.
2. An application for non-residential service may be made by any non-residential applicant at any office of the Utility. The Utility may require that such application be in writing.

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