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COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0  
INITIAL EFFECTIVE DATE: 05/01/98 SUPERSEDING REVISION:  
STAMPS:  
Cancelled by 1 Rev. Leaf No. 80 Effective 12/01/1998  
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GENERAL INFORMATION (CONT'D)

B. Written Offers:

A specific written offer will be made to eligible customers before the date of any threatened termination of service, where payment of outstanding charges is a requirement for reconnection or acceptance of an application of service, and when a customer has broken an agreement that was for a shorter period than the standard agreement.

C. Negotiating Agreements:

Before making a written offer, the Utility will make a reasonable effort to contact eligible customers or applicants in order to negotiate agreement terms that are fair and equitable considering the customer's financial circumstances. The Utility may, at its discretion, require the customer to complete a form showing his or her assets, income and expenses and provide reasonable substantiation of such information, and if it does so, shall treat all such information confidentially. The Utility also may postpone a scheduled termination for up to 10 days for the purpose of negotiating an agreement.

D. The Standard Agreement:

If the Utility and the customer or applicant are unable to agree upon specific terms, the Utility will offer an agreement with the following terms:

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