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GENERAL INFORMATION (CONT'D)

(4) the billing history of the previous customer, provided there have been no significant changes in the load.

3. Deposit Review:

The Utility shall, at the first anniversary of the receipt of the deposit and at least bi-annually thereafter, review the billing history of every customer who has a deposit with the Utility, to assure that the amount of the deposit conforms to the limitations contained in Rule (IV)(B)(2) above. This requirement does not limit the right of the Utility to review a deposit at any time.

- a. If a deposit review shows that the deposit held falls short of the amount that the Utility may lawfully require by 25 percent or more, the Utility may require the payment of a corresponding additional deposit amount from the customer.
- b. If a deposit review shows that the deposit held exceeds the amount that the Utility may lawfully require by 25 percent or more, the Utility shall refund the excess deposit to the customer in accordance with Rule (IV)(B)(6).
- c. Upon request of a customer for a downward revision of the deposit, which request is substantiated both by the customer's billing history and by a permanent documented change in load and consumption, the Utility shall refund any portion of the deposit in excess of the amount the Utility may lawfully require in accordance with Rule (IV)(B)(6).

4. Deposit Alternatives:

- a The Utility shall accept deposit alternatives which provide a level of

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