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LEAF: 24

COMPANY: NEW YORK MUNICIPAL POWER AGENCY

REVISION: 0

INITIAL EFFECTIVE DATE: 05/01/98

SUPERSEDING REVISION:

STAMPS:

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GENERAL INFORMATION (CONT'D)

tampered equipment.

c. The Utility shall offer an existing customer, from whom a deposit is required under subparagraph (B)(1)(b)(1) or (2) of this Rule, the opportunity to pay the deposit in three installments, 50 percent down and two monthly payments of the balance.

d. A request for a deposit or deposit increase shall be in writing and shall advise the customer:

- (1) why the deposit is being requested;
- (2) how the amount of the deposit was calculated;
- (3) that the deposit is subject to later upward or downward revision based on the customer's subsequent billing history;
- (4) that the customer may request that the Utility review the account in order to assure that the deposit is not excessive;
- (5) the circumstances under which the deposit will be refunded;
- (6) that the customer will receive annual notice of the interest credited to the account;
- (7) about the available deposit alternatives; and
- (8) that for an existing customer from whom the deposit is being requested because of delinquency or financial condition, the deposit may be paid in three installments.

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