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Cancelled by 1 Rev. Leaf No. 12 Effective 12/01/1998

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GENERAL INFORMATION (CONT'D)

T. Deferred Payment Agreement (non-residential): A written agreement for the payment of outstanding charges over a specified period of time. It must be signed in duplicate by a Utility representative and the customer, and each must receive a copy, before it becomes enforceable by either party, as defined in 16 NYCRR § 13.5.

U. Deferred Payment Agreement (residential): A written agreement for the payment of outstanding charges over a specific period of time, signed by both the utility and the customer or applicant, as defined in 16 NYCRR § 11.10.

V. Levelized Payment Plan: A billing plan designed to reduce fluctuations in a customer's bill payments due to varying, but predictable, patterns of consumption.

W. Line: A system of poles or ducts, wires or cables, transformers, fixtures and accessory equipment used for the distribution of electricity to the public, and may be located in a street, highway, alley or on private right-of-way.

X. Payment: Considered to be made on the date when it is received by the Utility or one of its authorized agents.

Y. Payment, Late: Any payment made more than 20 calendar days after the payment was due. Payment is due whenever specified by the Utility on its bill, provided such date does not occur before personal service of the bill or three calendar days after mailing of the bill.

Z. Public Right-of-Way: The territorial limits of any street, avenue, road or way (other than a limited access thoroughfare) that is for any highway purpose under the jurisdiction of the State of New York or the legislative body of any county, city, town or village and is open to public use.

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