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STAMPS:

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GENERAL INFORMATION (CONT'D)

2. In accordance with 16 NYCRR §11.30 through §11.39, and Public Service Law §52, when a tenant's service meter also registers utility service outside the tenant's dwelling, the tenant is not required to pay the charges for that service. The Utility will establish an account in the owner's name for all service registered on the shared meter after that date and will rebill for past service in accordance with 16 NYCRR §11.34. A customer may request a copy of the entire rules governing shared meters from the Utility.

3. As required by Public Service Law §38, the Utility shall offer any residential customer, 62 years of age or older, a plan for payment on a quarterly basis of charges for service rendered, provided that such customer's average annual billing is not more than \$150.

B. Meter Reading and Estimated Bills:

1. Meter Reading - Residential Customers:

Meter reading for residential customers shall be governed by 16 NYCRR § 11.13.

2. Meter Reading - Non-Residential Customers:

a. The provisions in this section are intended to reflect the requirements of 16 NYCRR § 13.8.

b. The Utility shall make a reading attempt, to obtain an actual reading for every customer's account on a regularly scheduled basis stated in 16 NYCRR § 13.8.

c. A reading attempt requires that a meter reader visit the premises between 8:00 a.m. and 5:00 p.m. on a business day, and follow any routine access instructions.

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