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COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0
INITIAL EFFECTIVE DATE: 05/01/98 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 33 Effective 12/01/1998
RECEIVED: 03/27/98 STATUS: Cancelled EFFECTIVE: 05/01/98
GENERAL INFORMATION (CONT'D)

B. Service Interruptions after regular working hours of the Utility:

Complaints regarding service interruption or quality of service will be investigated by the Utility without charge to the Customer provided the cause of the interruption or faulty service is determined to originate on the Utility's system. If the cause of the interruption or faulty service is determined to originate on the customer's premises or in the customer's wiring or equipment, the Utility may bill the customer the cost of answering the call.

The cost will include current costs for overtime labor, material, and a charge to cover direct and indirect overhead costs. No work will be performed by the Utility on any customer's wiring or equipment.

C. Relocation of equipment or facilities:

Whenever, at the customer's request, the Utility is to relocate equipment or facilities to suit the convenience of the customer, the customer shall reimburse the Utility the entire cost incurred by the Utility.

VII. METERING

A. Multiple Service:

1. The provisions in this subsection are intended to reflect the requirements of 16 NYCRR Part 139.

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