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GENERAL INFORMATION (CONT'D)

b. The Utility may only remove a customer from the levelized payment plan if the customer becomes ineligible under subdivision B of this section and the Utility has given the customer an opportunity to become current in payment if delinquency is the cause of the customer's ineligibility, provided further that such opportunity need only be given once in any 12 month period.

## XI. INTEREST ON CUSTOMER OVERPAYMENTS

A. The Utility shall provide interest on customer overpayments in accordance with 16 NYCRR Part 145.

### B. Definition of Customer Overpayment

A customer overpayment is defined as payment by the customer to the Utility in excess of the correct charge for electric service supplied to the customer which was caused by erroneous billing by the Utility.

### C. Interest Rate

The rate of interest on customer overpayments shall be the greater of the unadjusted customer deposit rate specified by the Commission or the applicable late payment rate, if any for the service classification under which the customer was billed. Interest shall be

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