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LEAF: 63

COMPANY: NEW YORK MUNICIPAL POWER AGENCY

REVISION: 0

INITIAL EFFECTIVE DATE: 05/01/98

SUPERSEDING REVISION:

STAMPS:

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GENERAL INFORMATION (CONT'D)

5. The Utility may notify an appropriate social services official that a customer it knows is receiving public assistance, supplemental security income benefits or additional State payments has failed to make timely payment for Utility service, whenever it believes special circumstances affecting such customer should be brought to the immediate attention of the social services official. Such notification shall describe the special circumstances observed, specify the amount of arrears, and state the scheduled date of termination, if one has been set.

L. Discontinuance of Service to Two-Family Dwellings:

The Utility shall not discontinue service to a two-family dwelling that is known by the Utility to contain residential units where service is provided by a single meter, unless the notices specified in the Public Service Law and Commission regulation 16 NYCRR § 11.8 have been given.

M. Applicability

Subsections (XIII) (D), (E), (G), and (I) above shall be applicable with respect to the discontinuance of service to entire multiple dwellings.

During the cold weather period beginning November 1 of each year and ending April 15 of the following year, the written notice required in 16 NYCRR § 11.7(a)(1) through (3) Subsections (J) and (L) shall be provided not less than 30 days before the intended termination.

Issued by: New York Municipal Power Agency