

..DID: 2793

..TXT: PSC NO: 1 ELECTRICITY LEAF: 39

COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0

INITIAL EFFECTIVE DATE: 05/01/98 SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 39 Effective 12/01/1998

RECEIVED: 03/27/98 STATUS: Cancelled EFFECTIVE: 05/01/98

GENERAL INFORMATION (CONT'D)

b. Should any meter or measuring device used under an agreement for service for any reason fail to register, for any period of time, the full usage of service by a customer, or if the actual usage of service cannot be obtained because of inability of the Utility to read a meter or measuring device, the usage of service by such customer may be estimated by the Utility on the basis of available data and the customer billed accordingly.

c. Estimated bills may be routinely sent to the customer for a period of four months or two billing periods, whichever is greater.

d. If no actual reading is obtained after the aforementioned period, the Utility shall take reasonable actions to obtain an actual meter reading. Such actions may include, but are not limited to:

(1) making an appointment with the customer and/or such person who controls access to the meter, for the reading, at a time which may not be during regular Utility business hours; or

(2) offering the customer and/or such person who controls access to the meter, the opportunity to phone in meter readings; or

(3) providing to the customer and/or such person who controls access to the meter, cards on which they may record the reading and mail it to the Utility.

Issued by: New York Municipal Power Agency