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COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0

INITIAL EFFECTIVE DATE: 05/01/98 SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 81 Effective 12/01/1998

RECEIVED: 03/27/98 STATUS: Cancelled EFFECTIVE: 05/01/98 GENERAL INFORMATION (CONT'D)

- 1. a downpayment up to 15 percent of the amount covered by the payment agreement or the cost of one-half of one month's average use, whichever is greater, or if the amount covered by the agreement is less than one-half of one month's average usage, 50 percent of such amount; and
- 2. monthly installments up to the cost of one-half of one month's average us or one-tenth of the balance, whichever is greater.

E. Entering the Agreement:

The copy of the written agreement must be signed by the customer and returned to the Utility in order to be valid and enforceable. In the case of customers who are subject to a final notice of termination, the signed agreement must be returned to the Utility by the day before the earliest day on which termination may occur in order to avoid termination. If the agreement is not signed and returned as required, the Utility will attempt to make contact, by telephone or in person (at the Utility's option), with the customer and then may terminate service.

F. Renegotiating Agreements:

If a customer or applicant demonstrates that his or her financial circumstances have changed significantly because of circumstances beyond his or her control, the Utility will amend the terms of the agreement to reflect such changes.

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