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AG. Underground Residential Distribution (URD): The total underground installation of a complete electric distribution system in any residential development of four or more dwelling or building units, or to any other residential complex for which the customer desires or is mandated by a local governmental entity as a condition of approval.

## III. HOW SERVICE MAY BE OBTAINED

Any applicant whose premises may be served from suitable existing distribution lines of the Utility without line or service extensions can obtain electric service by applying to the office of the Utility or with any of its duly authorized representatives, and by complying with all other requirements of this Schedule.

- A. Application for Service Residential: These provisions are intended to reflect the requirements of 16 NYCRR § 11.3.
  - 1. A residential service application may be oral or written. An oral application for service shall be deemed complete when the applicant provides his or her name, address, telephone number and address of prior account (if any) or prior account number (if any).
  - 2. A utility may establish non-discriminatory procedures to require an applicant to provide reasonable proof of the applicant's identity. Service may be denied to applicants who fail to provide reasonable proof of identity.

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