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COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0
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STAMPS:
Cancelled by 1 Rev. Leaf No. 76 Effective 12/01/1998
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GENERAL INFORMATION (CONT'D)

d. as permitted under 16 NYCRR § 13.13 - Disconnection Without Notice.

Nothing in this rule shall affect the Utility's obligation to comply with the additional requirements set forth in 16 NYCRR §11.7 and §11.8 relating to termination of service to entire multiple dwellings and two-family homes.

XVI. RECONNECTION/COMPLAINTS - NON-RESIDENTIAL SERVICE:

A. Obligation to Reconnect:

1. These provisions are intended to reflect the requirements of 16 NYCRR § 13.4.
2. The Utility shall reconnect service that has been terminated solely for non-payment of bills for any tariff charge or a security deposit within 24 hours of the customer's request for reconnection, receipt by the Utility of the lawful reconnection charge, any other charges, fees or penalties due, legal fees, court costs, and disbursements, if applicable, and either:
 - a. the full amount of arrears and/or a security deposit for which service was terminated, and any other tariff charges billed after the issuance of the termination notice which are in arrears at the time reconnection is requested; or
 - b. the signing of a deferred payment agreement in accordance with Rule (XVIII)(E) for the amounts set forth in subparagraph (A)(2) of this Rule, and the receipt of a downpayment, if required under the agreement.

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