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GENERAL INFORMATION (Cont\*d)

## II. CONTINUED

### 37. DEFINITION OF CUSTOMER CLASSES

#### a. Commercial Customer

- (1) A commercial customer shall be defined as that of a consumer engaged in selling, warehousing, or distributing a commodity, or service, in some business activity or profession, or in some other form of economic, social, or cultural activity, not primarily involving the manufacturing or processing of a product.
- (2) Apartment buildings consisting of five or more family units supplied by one meter shall be classified as commercial.
- (3) The nature of consumer's primary business or economic activity at the location determines the customer class.

#### b. Public Authority Customer

A public authority customer shall be defined as that of a consumer using gas supplied to municipalities or divisions (agencies) of local, state or federal governments.

#### c. Industrial Customer

- (1) An industrial customer shall be defined as that of a consumer using gas primarily when raw material is altered into another form or product.
- (2) If a particular load to a manufacturing or processing plant represents gas used for plant cafeteria or a heating load, with or without processing load, whether or not separately metered, the account shall be classified as industrial.
- (3) The nature of the consumer's primary business or economic activity at the location served determines the customer class.

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