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COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0
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GENERAL INFORMATION (Cont*d)

II. 20.f. CONTINUED

In the event that circumstances prevent collecting the surcharge amount from the owner of the non-complying building, the Company may refuse future connections for service to new tenants in the dwelling until it is brought into compliance. Furthermore, if the owner is an occupant of the dwelling, but is not billed for any gas service, the surcharge will be imposed on the bill for service to the unit occupied by the owner.

(c) Existing Dwellings (Conversions)

1) Applicability and Conditions

An existing dwelling will not be supplied gas service for the purpose of converting to gas space heat unless:

- a) The roof/ceiling has at least six inches of insulation or insulation with an R value of 19 or greater,
- b) The dwelling has storm windows, or thermal windows with multiple glazing, and
- c) The entrances have storm doors or thermal doors.

2) Waivers

- a) The utility may waive the requirements in Section II.20.f.(6)(c)1) above where:
 - i. The applicant for service can establish through two estimates, one of which may be a utility audit, that the purchase price and installation charge (excluding interest charges) will be greater than seven times the anticipated annual savings to be obtained (based on the present cost of the fuel currently used in the building).
 - ii. The dwelling is an historical building, or
 - iii. Other measures have been taken so that the overall heat loss for the building envelope does not exceed the total heat loss which would result from conformance with the minimum requirements of Section II.20.f.(6)(c)1). Such a heat loss calculation must be certified by a licensed architect or engineer.

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203
(Name of Officer, Title, Address)