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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 1  
INITIAL EFFECTIVE DATE: 10/01/98 SUPERSEDING REVISION: 0  
STAMPS: Issued in compliance - C.98-G-0824 (8/27/98) and C.95-G-0761 (9/22/98)  
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GENERAL INFORMATION - Continued

If at the end of eight (8) months of consecutively estimated bills for gas service, the person who controls access to the meter does not respond to the request for a special appointment, a second letter may be sent offering a special appointment and advising the recipient that if he fails to make an appointment a special charge of twenty-five dollars (\$25.00) will be added to the next bill, and every bill thereafter, of the person who controls and refuses to provide access to the meter. Where applicable a landlord, management agent or building superintendent who fails to permit access to an area containing one or more meters will be charged twenty-five dollars (\$25.00) on his account at the premises.

If the person who controls access fails to arrange an appointment in response to the second appointment letter within two (2) months of its mailing, twenty-five dollars (\$25.00) may be added to the customer's bill, and every bill thereafter. In accordance with the Commission's directive, the Company may apply for a court order to gain access to the meter and shall inform the recipient by registered letter when it intends to exercise this right. The letter shall inform the recipient that the purpose of obtaining such a court order shall be to permit the Company to replace a meter or, if physically feasible, install a remote reading device or relocate the meter to preclude future estimated billing. The court costs and a one hundred dollar (\$100) charge for the relocation of the meter or, with the request and consent of the consumer, a charge equal to the actual costs incurred by the Company, including materials and labor, for the installation of a remote reading device, shall be paid by the customer and the letter shall so state.

Issued by: Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY