GENERAL INFORMATION

II. Rules and Regulations (continued):

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- 7B. Restrictions and Limitations, Gas Service Curtailment (continued):
 - .3.3 If a supplier does not have enough gas for all its customer's needs, and has not filed a plan for curtailment with the Company, its customers will be curtailed in the same order of priority within the group that supplier's customers that the Company uses to curtail when curtailing its own customers.
 - .3.4 The Company will apply penalty and balancing charges to non-Companysupplied Customers who use more gas than has been nominated or delivered for them by their supplier. See C. below.
 - .4 Special Curtailment Conditions for Residential and Other Human Needs Customers Who Purchase Non-Company Gas
 - .4.1 Residential and other Human Needs Customers who purchase non-Company gas have the right, under the Home Energy Fair Practices Act (HEFPA), to purchase Company gas as the supplier of last resort.
 - .4.2 Critical Care Customers will receive the same priority as Residential Sales Customers.
 - .4.3 The Company may require that these Transportation Customers take a standby supply service from the Company.
 - .5 Penalty for Excess Usage During a Curtailment
 - .5.1 The Company will determine a base level of usage for each Customer and assess a penalty in addition to the incremental costs of gas for usage above that level, taking into consideration the customer's priority level.
 - .5.2 The Company will calculate the customer's base level by averaging the customer's weather-normalized usage for the previous three (3) years or, if the Company does not have a three-year history for the Customer, by averaging the available data.
 - .5.3 The penalty, which is in addition to the incremental costs of gas, will be twenty-five (\$25.00) per Dekatherm of excess usage when an operational flow order is in effect.
- C. Service Classifications
 - .1 General Application: The service classifications set forth in this schedule are applicable only where the service to be supplied is of a character regularly furnished by the Company through its distribution mains.
 - .2 Residential Service: Service Classification No. 1 provides service to residential core customers and is,
 - .2.1 Applicable for all residential purposes in:
 - .2.1.1 An individual separately metered single family dwelling; or
 - .2.1.2 An individual separately metered flat or apartment, occupied by one family, in a two family dwelling, apartment house or other building; or

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