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COMPANY: MARKETSPAN GAS CORPORATION DBA BROOKLYN UNION REVISION: 0

INITIAL EFFECTIVE DATE: 12/01/98 SUPERSEDING REVISION:

STAMPS:

CANCELLED effective 06/29/99

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GENERAL INFORMATION

II. Rules and Regulations (continued):

- 2A. General Provisions (continued):
 - .1.9 The Company shall not be obligated to provide short-term service to an applicant who fails to post a lawfully required deposit; seasonal service to a residential applicant who fails to post a required advanced payment.
 - .1.10 Denial of Service.
 - .1.10.1 The Company shall not deny an application for service without sending to the applicant, within three business days of receipt of the application for service, written notice which:
 - (a) states the reason or reasons for denial;
 - (b) specifies precisely what the applicant must do to qualify for service;
 - (c) advises the applicant of his right to an investigation and review of the denial by the Public Service Commission or its authorized designees if the applicant considers the denial to be without justification; and
 - (d) identifies the appropriate address and telephone number of the Public Service Commission.
 - .1.10.2 The Company shall provide service within two business days (or such later time as may be specified by the applicant), except as provided under Rule 2A.1.8 to an applicant for residential service where the application for service had previously been denied once the following conditions are satisfied; the applicant complies with Rules 2A.1.6, .1.8 and .1.9; or by the direction of the Public Service Commission or its authorized designee, who may require such provision of service to be made within 24 hours.
 - .1.10.3 The Company shall provide service as soon as reasonably possible, but no later than three business days (or such later time as may be specified by the applicant) to an applicant for non-residential service where the application for service had previously been denied solely for failure to make payment of the costs described in Rule 2A.1.7. Service shall be provided after such payment is made, or 10 calendar days after receipt of the original application, whichever is later, except as provided in Rule 2A. 1.8.
 - .2 Contracts and Payments
 - .2.1 The applicant shall pay to the Company if required all amounts owing by him for gas consumed, and the applicant shall pay to and/or deposit with the Company all other sums required to be paid and/or deposited by any pertinent provisions of these Rules and Regulations.
 - .2.2 The applicant shall execute when required by the Company under these Rules and Regulations, the contract submitted by the Company covering the extension necessary to supply gas service requested by such applicant and shall make the necessary payments therein provided for.

Issued by Kathleen A. Marion, Secretary 175 East Old Country Road, Hicksville, NY