..DID: 4760 ..TXT: PSC NO: 1 GAS LEAF: 37 COMPANY: MARKETSPAN GAS CORPORATION DBA BROOKLYN UNION REVISION: 0 INITIAL EFFECTIVE DATE: 12/01/98 SUPERSEDING REVISION: STAMPS: CANCELLED effective 06/29/99 RECEIVED: 07/31/98 STATUS: Cancelled EFFECTIVE: 07/01/99

## GENERAL INFORMATION

## II. Rules and Regulations (continued):

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- 3C. Deposits and Advanced Payments (continued):
  - .1.4 A security deposit may be required of a new residential customer (residential applicant) as a condition of receiving gas service if so authorized by the Public Service Commission.
  - .1.5 The Company may withhold its service or discontinue its service should any applicant or customer refuse or fail to pay a lawfully required deposit. However, the Company shall extend service to any new applicant for service who has initiated a complaint on a deposit requested by the Company and shall continue to supply service during the pendency of such complaint, provided that such applicant or customer keep current on bills for service rendered and pay a reasonable amount as a deposit if the complaint challenges only the amount requested.
  - .2 Deposits Non-Residential Customers:
  - .2.1 The Company may only require the payment of a security deposit from:
  - .2.1.1 A new customer; or
  - .2.1.2 An existing customer who becomes delinquent; whose financial condition is such that the Company has determined from reliable evidence that the customer may default in the future; who has filed for reorganization or bankruptcy; or who has been rendered a backbill within the last twelve months for previously unbilled charges for services that came through tampered equipment.
  - .2.1.3 For the purpose of this rule, a delinquent customer is one who has made a late payment on two or more occasions within the previous twelve month period.
  - .2.2 The Company shall offer an existing customer, from whom a deposit is required due to delinquency or who is likely to default, the opportunity to pay the deposit in three installments, 50 percent down and two monthly payments of the balance.
  - .2.3 When the Company intends to require a deposit or increase a current deposit, it shall provide a written notice to the customer of such fact.
  - .2.4 The amount of the deposit shall not exceed the estimated cost of twice the customer's average monthly usage or two times the peak monthly usage for customers whose usage varies widely.
  - .2.5 Deposit Review: The Company shall, at the first anniversary of the receipt of the deposit and at least every 2 years thereafter, review the billing history of every customer who has a deposit with the Company to assure that the amount conforms to Rule 3C.2.4. The Company may also review a deposit at any time.

Issued by Kathleen A. Marion, Secretary 175 East Old Country Road, Hicksville, NY