

..DID: 4894  
..TXT: PSC NO: 1 GAS LEAF: 29  
COMPANY: MARKETSPAN GAS CORPORATION DBA BROOKLYN UNION REVISION: 0  
INITIAL EFFECTIVE DATE: 12/01/98 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED effective 06/29/99  
RECEIVED: 07/31/98 STATUS: Cancelled EFFECTIVE: 07/01/99

### GENERAL INFORMATION

## II. Rules and Regulations (continued):

### 2C. Company Property on Customer's Premises (continued):

- .5 Employee Identification: Every employee of the Company who is authorized by it to enter the customer's premises for the purpose of reading or testing meters, collecting gas bills or for other Company purposes, is supplied with an identification card bearing his photograph, signature, and the seal of the Company; such employee must, upon request, sign his name for comparison with the signature appearing upon said identification card. Any one claiming to represent the Company and failing to display such identification card upon request should be denied admittance.

### D. Service to Customers' Gas Utilization Equipment

- .1 Service Provided without Direct Charge: The following services under the conditions stated will be provided without charge to the customer:
  - .1.1 Investigation of reports of gas leaks, gas odors, low gas pressure, gas service outages or other unusual conditions related to the gas supply, and making conditions safe:
  - .1.2 Consultation for the installation of customer's piping, equipment and controls.
- .2 Conditions for Servicing Equipment: The Company will render certain services described in Rules D.3 and D.4 with respect to and for the repair of customers' utilization equipment, except roof-top installations, when:
  - .2.1 The equipment is certified by a qualified independent testing agency such as the American Gas Association and its installation is approved by the Company;
  - .2.2 The equipment is reasonably accessible, has adequate lighting for servicing and if equipment is not located at grade level, safe access is available via a stairway or an "A" frame ladder. If equipment is located in attics, adequate flooring leading to the equipment shall be provided by the customer;
  - .2.3 There is no evidence that a fuel other than natural gas supplied by the Company has been utilized in the equipment; and
  - .2.4 In the Company's judgement, unsafe and unsanitary conditions do not exist.
- .3 Additional Services - Residential Customers: The following additional services under the conditions stated will be provided without charge to residential customers, except religious establishments, supplied by individual gas meters, except where municipal codes require the work to be performed by licensed plumbers or electricians. The services are limited to residential type heating equipment with rated inputs below 400,000 BTU and water heaters with rated inputs below 95,000 BTU. If unusual environmental conditions including but not limited to flooding, fire or airborne chemical vapors have caused damage to the equipment, there will be a charge for the parts and labor associated with the service call.

Issued by Kathleen A. Marion, Secretary  
175 East Old Country Road, Hicksville, NY