

..DID: 4828
..TXT: PSC NO: 1 GAS LEAF: 156
COMPANY: MARKETSPAN GAS CORPORATION DBA BROOKLYN UNION REVISION: 0
INITIAL EFFECTIVE DATE: 12/01/98 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 156 Effective 04/01/1999
RECEIVED: 07/31/98 STATUS: Cancelled EFFECTIVE: 12/01/98

SERVICE CLASSIFICATION No. 8
Seller Service (continued)

Qualified Sellers (continued):

- (i) Seller has provided the Consumer Services Division, the New York State Department of Public Service, with a copy of seller's standard contract, service offering, or rider to the standard contract or service offering, containing language advising consumers of protections that have been waived by choosing to purchase natural gas from the Seller in place of a local gas distribution company;
- (ii) Seller has established a voluntary consumer dispute resolution process for non-residential customers to be effective at least through September 30, 1996;
- (iii) Seller has designed and will operate a system to handle residential customer complaints;
- (iv) Seller has provided the Consumer Services Division with a copy of Seller's standard bill to residential Customers, which bills are easily understandable and are in plain language;
- (v) Seller has established procedures to ensure that residential customers receive notice of termination of Seller's service at least 15 days before discontinuation; and
- (vi) Seller's standard contract contains consumer protections in compliance with the Public Service Commission's Order Clarifying Consumer Protections issued and effective October 25, 1996 in Case 93-G-0932, et al.

Receipt and Delivery of Customer-Owned Gas:

The Seller must deliver or cause to be delivered at the City Gate the customer's DTQ or, in the case of more than one customer, the ADTQ for each day of the month. The Company will deliver to each individual Customer the customer's gas requirements for each day of the month and will provide balancing services to the extent such requirements differ from each customer's DDQ.

By the first business day following the 14th of each month, the Seller shall provide to the Company notice of the natural gas scheduled for delivery at the City Gate by interstate pipeline for each day of the succeeding month. The scheduled nomination for each Customer must equal the customer's DTQ. The scheduled nomination for Sellers with more than one Customer must equal the customers' ADTQ.

The Company is not obligated to accept any volumes that have been nominated by the Seller to the extent that such nomination exceeds a customer's DTQ or customers' ADTQ.

Customer Balancing Services:

The Company will provide daily balancing service under this Service Classification by supplying the natural gas that each Customer uses that exceeds that customer's applicable DDQ, as defined by Service Classification No. 5, and by storing for the customer's account that portion of the customer-owned gas that is not used during each calendar month.

Issued by Kathleen A. Marion, Secretary
175 East Old Country Road, Hicksville, NY