GENERAL INFORMATION

II. Rules and Regulations (continued):

3D. Estimated Bills (continued):

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- .1.3 If no meter reading is obtained by the time the bill representing a maximum of six months of consecutive estimates is rendered, the Company shall send a letter to the customer offering a special appointment, including evenings and Saturdays, for a meter reading. If the customer resides in a multiple dwelling (dwelling to contain three or more individual dwelling units as more fully defined in the Multiple Dwelling Law) or in a two-family dwelling and the meter is not in the apartment, such letter shall be sent to the customer's landlord, the landlord's managing agent or building superintendent.
- .1.4 If at the end of eight months or four billing periods of consecutively estimated bills no response is received to the request for a special appointment, a second letter shall be sent offering a special appointment and advising the recipient who controls access to the meter that if he fails to make an appointment, a special charge of twenty-five dollars may be added to the next bill for refusal to provide access to the meter. The recipient of the letter who fails to permit access to an area containing one or more meters may be charged twenty-five dollars on his account at the premises.
- .1.5 If no response is received to the second appointment letter within two months of its mailing, the Company shall inform the recipient by registered letter that:
- .1.5.1 per the Transportation Corporations Law and as stated in Rules 2C.4 and 2C.5, the Company shall have the right of access to all of its property installed in the customer's premises at all reasonable times;
- .1.5.2 per Rule 4A the Company may, following prescribed procedures, enter a premises and remove the meter and all other equipment installed in the customer's premises by the Company for violation of any of the terms and conditions of any of the Company's Rules and Regulations.
- .1.5.3 and if still denied access to the meter after thirty days from the receipt of the registered letter, in accordance with the Public Service Commission's directive, the letter shall state that the Company shall apply for a court order to gain access to the meter which would permit the Company to replace or relocate the meter outdoors to preclude future estimated billing, or if the Company determines that the above is not physically feasible, to install a remote reading device; and
- .1.5.4 the court costs, the cost of relocating the meter, or the equipment and the installation costs of the remote reading device, shall be paid for by the customer (or landlord where he or his employee or agent has denied access in accordance with the filed tariff). This provision is subject to Rules II.1 and 2C.3.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY