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COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 03/18/99 SUPERSEDING REVISION:
STAMPS:
Effective date postponed to 07/01/99. See Supplement No. 2, 1, 1
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GENERAL INFORMATION**II. Rules and Regulations (continued):****4--Discontinuance of Service and Complaint Procedure (continued):****G. Re-establishment of Service:**

- .1 Conditions: Where a customer's service is discontinued for nonpayment of bills, the Company reserves the right to refuse to furnish service to Residential customers at the same or any other location until:
 - .1.1 The Company receives not only the full amount of arrears for which service was terminated, but in addition:
 - .1.1.1 The cost of re-establishing service (see Rule 4G.5); and
 - .1.1.2 Any charges incurred by the Company, made necessary in the particular case involved, to prevent the re-establishing of the service by unauthorized personnel before the conditions of this Rule had been met;
 - .1.2 The Company and the customer reach agreement on a deferred payment plan and the payment of a downpayment, if required, under that plan; or
 - .1.3 Upon the direction of the Commission or its designee; or
 - .1.4 Upon the receipt by the Company of a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the customer resides; or
 - .1.5 Where the Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.
- .2 Conditions-Non-Residential: Where a customer's service is discontinued for non-payment of bills, the Company reserves the right to refuse to furnish service to non-residential customers at the same or any other location until;
 - .2.1 All charges included in Rule 4G.1.1 shall have been paid; or
 - .2.2 The Company and the customer reach agreement, subject to the provisions in 16 NYCRR 13.5, under a Deferred Payment Agreement.
- .3 Reconnection Time: The Company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any disconnected customer not more than 24 hours after the conditions of Rules 4G.1.1 and .2 have been satisfied. Whenever circumstances beyond the Company's control prevent reconnecting service within 24 hours, service shall be reconnected within 24 hours after those circumstances cease to exist.
- .4 Reconnection Time - Non-Residential Customer: The Company will reconnect service not more than 24 hours after a non-residential customer's request for reconnection, when service was:
 - .4.1 Terminated solely for failure to provide access, provided the customer has allowed access and has made a reasonable arrangement for future access; or

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY