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..TXT: PSC NO: 1 GAS LEAF: 51
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 03/18/99 SUPERSEDING REVISION:
STAMPS:
Effective date postponed to 07/01/99. See Supplement No. 2, 1, 1
RECEIVED: 02/16/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION

II. Rules and Regulations (continued)

4--Discontinuance of Service and Complaint Procedure (continued):

- .1 Agreement Violations: The customer violates any of the terms and conditions of any agreement for gas service or any of the Company's Rules and Regulations and unless otherwise specified, after a five day written notice from the Company to the customer.
- .2 Equipment Violations: The customer's equipment, piping and facilities are in violation of the Rules and Regulations of the Company, or the requirements of any governmental authority having jurisdiction thereof, or are considered by the Company to be hazardous to life or property and upon written or oral notice from the Company to the customer as the Company shall find reasonable but not exceeding five days.
- .3 Failure to Pay: The customer fails or neglects to pay the bill for gas service or fails to post a required deposit, but not until:
 - .3.1.1 Residential
 - .3.1.1.1 At least 15 days after written oral notice has been served personally upon the customer or mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due.
 - .3.2 Non-Residential
 - .3.2.1 At least five days after a written notice has been served personally upon the customer or mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due.
 - .3.2.2 At least eight days after mailing written notice in a post-paid envelope to the customer supplied, addressed to such customer at premises where service is rendered; or
 - .3.2.3 At least five (5) days after the customer supplied has either signed for or refused a registered letter containing written notice addressed to such customer at premises where service is rendered; or
 - .3.2.4 If the customer supplied has specified to the Company in writing an alternate address for billing purposes, the notice authorized under Rules 4A.3.2.2 and 3.2.3 shall be sent to such alternate address rather than to the premises where service is rendered.
- .4 Equipment Interference: The Company reserves the right to discontinue service when and if a customer's equipment is or becomes defective and/or its operation interferes with the service supplied by the Company or other customers.
- .5 Disputed Bills: The Company may discontinue service to a customer who has disputed a bill or deposit when the Company has complied with said Commission rules as stated in Rule 4H.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY