..DID: 7474 ..TXT: PSC NO: 1 GAS COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0 INITIAL EFFECTIVE DATE: 03/18/99 STAMPS: Effective date postponed to 07/01/99. See Supplement No. 2, 1, 1 RECEIVED: 02/16/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION

II. Rules and Regulations (continued)

Received: 02/16/1999

4--Discontinuance of Service and Complaint Procedure (continued):

- D. Company Obligations (continued):
 - .3 Multi-Dwelling Notification: The Company shall not discontinue service to an entire multiple dwelling (dwelling designed to contain three or more individual dwelling units, as more fully defined in the Multiple Dwelling Law) without giving the notices specified in Section 116 of the Public Service Law, provided that where any of the notices required thereunder are mailed in a post-paid envelope there shall be no discontinuance of service until at least eighteen (18) days after the mailing of such notices; and
 - .3.1 Rules 4C.1, .2, and 4D.2 shall be applicable.
 - .4 Two-Family Dwelling Notification: The Company shall not discontinue service to a two-family dwelling that is known by the Company to contain residential units where service is provided by a single meter, unless the notices specified in the Public Service Law have been given.
 - .5 Heating Customers Notification: For heat-related service during the cold weather period beginning November 1 of each year and ending April 15 of the following year, the written notices required in Rules 4D.3 and 4D.4 shall be provided not less than 30 days before the intended termination.
 - .6 Emergency Conditions: The Company may disconnect service when an emergency may threaten the health or safety of a person, a surrounding area or the utility's distribution system. The Company shall act promptly to assure restoration of service as soon as feasible. Service will be restored before it may be terminated for any other reason.
 - .6.1 Termination of Residential Service Special Procedures: Special emergency procedures, required by 16 NYCRR 11 provide special protection for specified residential customers regarding the termination and restoration of service in cases involving medical emergencies, the elderly, blind or disabled, and terminations during cold weather.

Copies of the Company's special procedures are on file with the Commission and are available to the public upon request at Company offices where application for service may be made.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY