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..TXT: PSC NO: 1 GAS LEAF: 43
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 03/18/99 SUPERSEDING REVISION:
STAMPS:
Effective date postponed to 07/01/99. See Supplement No. 2, 1, 1
RECEIVED: 02/16/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION

II. Rules and Regulations (continued):

3D. Estimated Bills (continued):

- .1.6 The Company is permitted to invoke the provisions prescribed herein starting with Rule 3D.1.3. whenever a customer with a remote meter reading device or a customer submitting postal or window dial cards or a customer supplying the reading by phone, refuses access to the meter at least once in each 12 month period.
- .1.7 For seasonal and/or short-term customers, an actual meter reading shall be taken upon termination of service.
- .1.8 Where the Company has submitted an estimated bill or bills to a residential customer that understate the actual amount of money owed by such customer for the period when estimated bills were rendered by more than 50 percent or one hundred dollars, whichever is greater, the Company shall notify the customer in writing that he or she has the right to pay the difference between the estimated charges and the actual charges in regular monthly installments over a reasonable period that shall not be less than three months.
- .2 Non-Residential Customers:
 - .2.1 Where readings are estimated, in the case of non-access, a meter reading card will be left at the customer's premises by the Company's representative on the scheduled meter reading date unless the customer does not have access to the meter or the customer will be unable to obtain a reliable reading.
 - .2.2 When the Company has failed to gain access to the meter(s), or circumstances beyond the control of the Company made obtaining an actual reading of the meter(s) extremely difficult despite having access to the meter area the Company will begin providing no-access notices as described in Rule 3D.2.4 commencing with:
 - .2.2.1 The fourth consecutive bill estimated for the above mentioned reasons;
 - .2.2.2 The tenth consecutive bill estimated for the above mentioned reasons or based on a remote registration device or a customer reading.
 - .2.3 The no-access notices and charges described in this section will be directed to the access controller. In the case where the access controller is not the customer of the subject account, a copy of the no-access notices shall also be sent to the customer at the same time.
 - .2.4 The series of no-access notices shall be as follows:
 - .2.4.1 The first notice shall advise the access controller that unless access to the customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller prior to that date, a no-access charge of fifty dollars (see Rule 3D.2.5) will be added to the access controller's next bill and to every bill thereafter until access to the customer's meter is provided, but that no charge will be imposed if an appointment is arranged and kept.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY