

..DID: 4020

..TXT: PSC NO: 12 GAS

LEAF: 385

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 0

INITIAL EFFECTIVE DATE: 10/01/98

SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 385 Effective 10/01/1998

RECEIVED: 06/01/98 STATUS: Cancelled EFFECTIVE: 10/01/98

SERVICE CLASSIFICATION No. 18 - Continued

The third party supplier of gas must establish a reasonable customer dispute resolution process. Until such time as a dispute resolution process is developed and put into effect (a period no greater than 6 months) third party suppliers of gas shall allow Customers to approach the Consumer Services Division of the Public Service Commission for resolution of such disputes.

- (m) Any Customer receiving NCT service that wishes to return to sales service before the completion of the first year of Customer's NCT Service Agreement may apply for sales service like any other new applicant. If accepted as a sales service customer by the Company, Customer shall be required to remain a sales service customer for a minimum of one year.
- (n) The Company will permit Customers served under this service classification to trade City Gate imbalances with Customers served under S.C. Nos. 16, 17 and 18, and with Sellers providing service to a Pool under S.C. No. 19 provided that: (1) all imbalance trading occurs on the same interstate pipeline (2) all imbalances being traded occur on the same day (3) the Company is notified by the parties of their intention to trade imbalances in writing no later than 48 hours following the day on which the imbalance trading occurs to and (4) trading parties and the Company consent to the imbalance trade.
- (o) Notwithstanding anything else herein, any charges for which Seller is responsible under Service classification No. 19 shall not be Customer's responsibility under this Service Classification No. 18. In the event of any conflict between the terms and conditions of this Service Classification No. 18 and the terms and conditions of Service Classification No. 19, the terms and conditions of Service Classification No. 19 shall govern.

Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York