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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 12/21/98 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 213.2 Effective 12/21/1998
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ADDITIONAL INFORMATION:**If you are applying for residential rates as a religious organization or community residence:**

Certain religious organizations and community residences, as defined in the Mental Hygiene Law, have the choice of being billed under either residential rates or commercial rates.

For most customers, if you qualify, residential rates are more economical. To receive service under residential rates, you must document your eligibility by attaching the requested information to the application For Service For Non-Residential Customers. If you submit sufficient documentation to Niagara Mohawk at a later date, the account will be transferred to residential rates as of the date we receive the documents.

If this is a religious organization, you are eligible for residential rates if all of the following apply: the premises are used primarily and principally for religious purposes, (e.g. for divine worship or other religious observances) or is a school operated by a religious organization with required religious instruction. To qualify for residential rates, you must provide documentation of your eligibility. Examples of acceptable proof include, but are not limited to: Certificate of Incorporation under the NYS Religious Corporations Law or Education Law; religious charter; letter from a recognized "parent" religious organization; religious designation from the IRS or other governmental agency; or other reasonable documentation that shows your group is organized, in good faith, for religious purposes and that the premises are used primarily and principally for religious purposes. Niagara Mohawk reserves the right to request additional documentation in support of a residential rate. If you apply for, and are denied, residential rates, you may request, in writing, that we inspect the premises and review the rate determination in light of the information obtained from the inspection. You may also appeal the rate classification to the Public Service Commission.

If this is a community residence, you are eligible for residential rates if all of the following apply: the premises is occupied as a twenty-four hour a day supervised or supportive living facility (as defined in subdivisions 28, 28a or 28b of Section 1.03 of the Mental Hygiene Law); the premises provides living accommodations for 14 or fewer residents; is operated by a not-for-profit corporation, and supervisory staff is on site on a twenty-four hour a day basis. To qualify for residential rates, you must document your eligibility by providing a copy of your Certificate of Incorporation under the Not-For-Profit Corporation Law and license from the NYS Office of Mental Hygiene or the NYS Office of Mental Retardation and Developmental Disabilities. NOTE: Usage must be exclusively in connection with a community residence.

INFORMATION ABOUT NIAGARA MOHAWK ACCOUNTS

You May Be Required To Pay A Deposit: You may be required to pay a deposit when applying for service. You can call in advance to find out approximately what that amount will be. We determine the amount of the deposit. For heating customers, we base the deposit on the cost of two months* service during the heating season.

Security Deposit Information: New non-residential customers are required to pay a deposit when applying for service. Interest is applied only for cash deposits to your account annually at a rate set by the Public Service Commission.

If you have questions about any of the above items, please check with your accountant or call the NYS Dept. of Taxation and Finance at 1 (800) 225-5829.

HOW TO REACH US BY PHONE

Call our Commercial Team Service number at 1-800-664-6729 from 8 am to 5pm, five days a week. Have your account number ready.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York