

..DID: 3837

..TXT: PSC NO: 12 GAS

LEAF: 44

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 0

INITIAL EFFECTIVE DATE: 10/01/98

SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 44 Effective 10/01/1998

RECEIVED: 06/01/98 STATUS: Cancelled EFFECTIVE: 10/01/98

GENERAL INFORMATION - Continued

I. Eligibility

All residential customers and applicants are eligible for a DPA unless the customer has defaulted on an existing DPA which required payment over a period of at least as long as the standard agreement described below, or the Commission determines that the customer or applicant has the resources to pay the bill.

II. Written Offers

A specific written offer will be made to eligible customers before any date of scheduled termination of service, where payment of outstanding charges is a requirement for reconnection or acceptance of an application for service, and when a customer has broken a DPA that was for a shorter period than the standard DPA.

III. Negotiating Agreements

Before making a written offer, the Company will make a reasonable effort to contact eligible customers or applicants in order to negotiate agreement terms that are fair and equitable considering the customer's financial circumstances. The Company may, at its discretion, require the customer to complete a confidential form showing his or her assets, income and expenses and provide reasonable substantiation of such information. The Company also may postpone a scheduled termination of service for up to 10 days for the purpose of negotiating a DPA.

Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York