

..DID: 3838

..TXT: PSC NO: 12 GAS

LEAF: 46

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 0

INITIAL EFFECTIVE DATE: 10/01/98

SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 46 Effective 10/01/1998

RECEIVED: 06/01/98 STATUS: Cancelled EFFECTIVE: 10/01/98

GENERAL INFORMATION - Continued

VII. Broken Agreements

If a customer fails to make timely payment of installments in accordance with a DPA, the Company will send a reminder notice before sending a final notice of termination. If a customer fails to pay an installment by the 20th day after payment was due and has not negotiated a new DPA, the Company will demand full payment and send a final notice of termination in accordance with 16 NYCRR 11.4 and 11.10.

B. Non-Residential Customers

The Company will provide a written notice offering a deferred payment agreement in accordance with the Regulations to an eligible non-residential customer at the following times:

1. Not less than five (5) calendar days before the date of a scheduled termination of service for non-payment of arrears (as indicated on the final termination notice) or eight (8) calendar days if mailed, provided the non-residential customer has been a non-residential customer for a least six (6) months and the arrears on which the outstanding termination notice is based exceeds two (2) months average billing; and
2. When a backbill is rendered which exceeds the cost of twice the non-residential customer's average monthly usage or \$100, whichever is greater; provided, however, that the Company is not required to offer an agreement when the non-residential customer knew, or reasonable should have known, that the original billing was incorrect.

Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York