

..DID: 3774

..TXT: PSC NO: 12 GAS

LEAF: 117

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 0

INITIAL EFFECTIVE DATE: 10/01/98

SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 117 Effective 10/01/1998

RECEIVED: 06/01/98 STATUS: Cancelled EFFECTIVE: 10/01/98

GENERAL INFORMATION - Continued

8. Access Controller - a party known to the Company to be in control of access to the metering equipment of a customer, and to have an active account of its own with the Company.
9. Payment - is considered to be made on the date when it is received by the Company or one of its authorized agents.
10. Late Payment - any payment made more than 20 calendar days after the date payment was due. Payment is due whenever specified by the Company on its bill, provided such date does not occur before personal service of the bill or three calendar days after the mailing of the bill.
11. Arrears - charges for which payment has not been made more than 20 calendar days after payment was due.
12. Delinquent Non-Residential Customer - a non-residential customer who has made a late payment on two or more occasions within the previous 12 month period.
13. Business Day - any Monday through Friday when the Company's business offices are open.
14. Deferred Payment Agreement - a written agreement for the payment of outstanding charges over a specified period of time.
15. Levelized Payment Plan - a billing plan designed to reduce fluctuations in a customer's bill payments due to varying, but predictable, patterns of consumption.

Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York